Quality and Impartiality Policy

QAED Certification aims to provide an independent, impartial, and competent management system certification of management Systems to all its clients.

QAED will strive to:

Meet client needs and exceed client expectations.

Respond quickly and wisely to rapid changes in the business environment and changing client needs.

complying with the requirements of the regulatory authorities that grant accreditation.

We understand the importance of impartiality in carrying out our management system certification activities, manage conflict of interest and ensure the objectivity of our management system certification activities.

QAED Certification will achieve this by: -

Offering an international & national certification service in accordance with ISO 17021 that is fair impartial and objective to all who wish to avail themselves of our service,

Providing our customers with a professional service that is perceived to add value to their business and satisfy their expectations,

Practicing sound certification principles through competent staff

brief and train our staff to deliver Audits that satisfy our customers, supervisory body and the standard we set,

developing an open exchange of information with organizations and the public on the certification service that we offer,

Continuously improving the certification service we offer,

practicing sound business principles to manage the certification body and give a return on our share-holders investment,

Communicating this policy to our staff, customers and interested parties.

Dr. Ahmed Farouk

General Manager

Date: 01.06.2023